

## DEPOSITORY SERVICES

**Form for registration / updation of Email ID , DP on NET, SMS alert facility & contact details for depository account (NSDL)**

Branch Code \_\_\_\_\_

Branch Received date: \_\_\_/\_\_\_/\_\_\_

DP ID \_\_\_\_\_

Client ID \_\_\_\_\_

Bank Customer ID \_\_\_\_\_

**(Bank Customer ID should be provided for the Sole/1<sup>st</sup> Holder of the Demat Account)**

I / We the account holder(s) of the above demat account, would like to register Email details, DP on NET and / or register for SMS Alert Facility offered by NSDL. Request you to register / change (strike off whichever not applicable) the below mentioned Email ID details /DP on NET /or mobile no(s) and/ or land line number in me above mentioned Demat account.

Email ID: \_\_\_\_\_

Mobile Number

1st Holder Mobile No:										
2nd Holder Mobile No:										
3rd Holder Mobile No:										

Land Line Number:

Addition /Modification/Deletion (Please specify)	New Details (Please Mention only ONE Land Line Number)

I / We have read and understood the terms and conditions detailed below. I / We accept and agree to be bound by the said terms and conditions and to any changes made therein from time to time.

Holder	NAME	SIGNATURE
Sole / 1st Holder		
2nd Holder		
3rd Holder		

Place : \_\_\_\_\_

Date: \_\_\_/\_\_\_/\_\_\_

## DEPOSITORY SERVICES

### Form for registration / updation of Email ID , DP on NET, SMS alert facility & contact details for depository account (NSDL)

#### Email Updation

##### Terms & Conditions:

- I/We confirm that necessary steps will be taken to ensure confidentiality and secrecy of the login and password.
- I am/We are aware that the transaction statement may be accessed by other entities in case the confidentiality / Secrecy of the login name and password is compromised.
- I/We agree to immediately inform HDFC Bank Limited about change in email address, if any.
- I am/we are aware that I/We will not receive Transaction Statement in paper form.
- I/we reserve my/our right to receive the physical copy of statement of accounts despite receiving the same in electronic mode, if such a demand is made in writing on you.
- I/We and HDFC Bank Limited shall have the right to terminate this agreement after giving a notice of at least 10 days to the other party. The above terms and condition are in addition to and not in contravention of the terms and conditions forming a part of the "AGREEMENT BETWEEN THE PARTICIPANT AND THE PERSON SEEKING TO OPEN AN ACCOUNT WITH THE PARTICIPANT" signed by the client at the time opening the account with the Depository.

##### General Instructions:

- The DP @ Net facility is available only to the clients who have registered for the NET BANKING facility and he / she should be the Sole /1st holder of the above mentioned Demat Account.
- Cust ID should be provided for the sole / 1st holder of the Demat Account.
- The facilities offered through DP @ Net include:
  - a) View holding statement with valuations as per previous day's closing price
  - b) View transaction statement
  - c) View status of Demat requests
  - d) View settlement calendar, etc.
- No separate User ID and password is required for DP on Net facility. The same can be accessed thru the User ID and password provided for Net Banking
- Email statements would be sent only to the Sole / 1st Holder of the above mentioned Demat Account.

#### SMS Alert Facility

##### Terms & conditions: Availability

NSDL at its sole discretion may discontinue the Facility at any time by providing a prior intimation through its website or any other medium of communication. NSDL may at its discretion extend the Facility to investors who register mobile phones originating outside India. The Alerts would be generated by NSDL and will be sent to the investors on the mobile number provided by the investor and the delivery of the Alert would be entirely based on the service availability of the service provider and connectivity with other cellular circles of the CSPs or in circles forming part of the roaming GSM network agreement between such CSPs. The Alerts are dependent on various factors including connectivity and, therefore, NSDL cannot assure final and timely delivery of the Alerts. The investor will be responsible for the security and confidentiality of his/her Mobile Phone and mobile phone number to be used for this Facility.

**Process:** This Facility provides Alerts to investors over mobile phones for the debits (transfers), credits for IPO and offer for sale allotment, sub-division and bonus that have taken place in their accounts. Alerts are also sent in case the instructions given by investors for debiting their demat accounts fail due to insufficient balance. These Alerts will be sent to those investors who have requested for such a Facility and have provided their mobile numbers to their Depository Participants. Alerts will be sent for debits, if the debits (transfers) are up to five ISINs in a day. In case debits (transfers) are for more than five ISINs, Alerts will be sent with a message that debits for more than five ISINs have taken place and that the investor can check the details with the Depository Participant or on IDeAS website, if the investor is an IDeAS subscriber. Investors who have provided their mobile numbers to Depository Participants but do not wish to avail of this Facility may do so by informing their Depository Participants accordingly. The investor is duty bound to acquaint himself/herself with the detailed process for using the Facility and interpreting the Alerts for which NSDL is not responsible for any error/omissions by the investor.

**Withdrawal or Termination:** NSDL may, in its discretion, withdraw temporarily or terminate the Facility, either wholly or in part, at any time. NSDL may suspend temporarily the Facility at any time during which any maintenance work or repair is required to be carried out or in case of any emergency or for security reasons, which require the temporary suspension of the Facility. Notwithstanding the terms laid down in clause 1.5.1 above, either the investor or NSDL may, for any reason whatsoever, terminate this Facility at any time. In case the investor wishes to terminate this Facility, he/she will have to intimate his/her Depository Participant accordingly.

**Fees:** At present, NSDL is levying no charge for this Facility on the Depository Participants. The investor shall be liable for payment of airtime or other charges, which may be levied by the CSPs in connection with the receiving of the Alerts, as per the terms and conditions between the CSPs and investors, and NSDL is in no way concerned with the same. The investor shall verify the transactions and the balances in his/her account from his/her Depository Participant and not rely solely on Alerts for any purpose. NSDL will not be liable for any delay or inability of NSDL to send the Alert or for loss of any information in the Alerts in transmission.

**Liability:** NSDL shall not be liable for any losses, claims and damages arising from negligence, fraud, collusion or violation of the terms herein on the part of the investor and/ or a third party.